1 **IN THE SPECIFICATION:**

2 Please replace the second paragraph on page 15 with as follows:

3 The form route manager function is part of a message-based workflow system. This is

4 illustrated in FIG. 5, ~~where the e-min FIG. 5,~~ where the email contains a workflow

5 document and the route specifies the step-by-step sequence of email addresses of the

6 workflow. The message-based workflow user receives the workflow document as email

7 in the in-box 33. The user selects 58 the email from the in-box 33, opens the email, sets

8 the email address to that of the form route manage, processes the workflow document

9 in the email, and sends the email back to the form route manager using the out-box 34.

10 The form route manager receives the email in the in-box, and if this is not the last step

11 in the route, sends the email to the next email address as described earlier. This

12 process continues until the workflow route is completed.

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